ACP WOMEN'S MENTORING PROGRAM

THE ART OF CREATING MEANINGFUL CONNECTIONS

*IŞILAY ÇABUK* OCTOBER 3, 2019

INTRODUCTION: WHO AM I, WHAT I DO

How many of you connected with someone outside of your office or family?

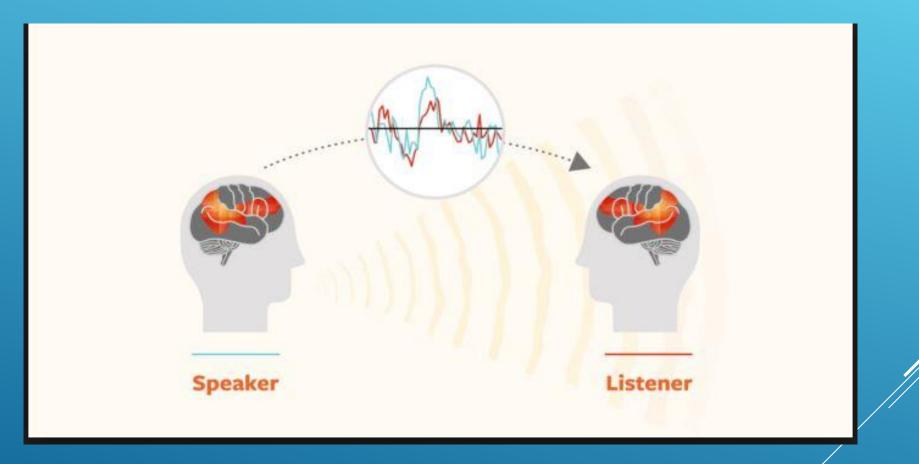
Phone call, Lunch date or Coffee date?

Unal story

About 258,000,000 results (0.43 seconds)

#### Images for networking





### HOW TO CREATE MEANINGFUL CONNECTIONS:

Greet each person with an openness to learn more about that person, a willingness to help, and an effort to stay connected

# STEP 1: Greet each person with an openness to learn more about that person

- Know who you are talking to beforehand (When possible)
- Be genuinely curious and ask open ended questions and then LISTEN

Know who you are talking to beforehand (When possible)

Why? Commonalities, interests, background

**How?** Power of LinkedIn and other social media platforms

### JUN 5



Christophe Jean • 6:44 PM

Hi Isilay, I would like to get some advice on how a minor in finance can be helpful in my career. I would like to have you as a mentor if possible.

JUN 6

### Be genuinely curious and ask open ended questions and then LISTEN

What are open ended questions?:

-Where, what, who, when, why, tell me, describe

-Can not be answered with short YES and NO

-Thought provoking

1-Greet each person with an openness to learn more about that person Be genuinely curious and ask open ended questions and then LISTEN

**Why?** Slowing down, allowing for silence, being totally focused on someone else creates a different kind of talking, a different kind of listening, and a different kind of relationship.

#### Listening:

- -Makes the person feel important
- -Builds trust
- -Shows we care and
- -Helps the other person listen more

# Be genuinely curious and ask open ended questions and then LISTEN

I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.

Maya Angelou

Be genuinely curious and ask open ended questions and then LISTEN

#### How?

- Listen with your whole body (face the person, use eye contact and be still)
- Listen with no judgment
- > Do not listen for agreements or disagreements
- > Be aware of yourself when drift and pull yourself back to the conversation
- > Make verbal ques to say you are listening :things like I see, I understand etc.
- Reframe what they say and ask open ended questions

Be genuinely curious and ask open ended questions and then LISTEN

Exercise 1

**Open-ended Question Challenge** 

Begin by asking your partner an open-ended question (what, where, when, why, how). When you get your reply, you must follow-up with another question. Form 5 open ended questions.

### 2- Willingness to help

**Why?** 50% vs 100%

**How?** can I serve this person?

- If you listen you get to hear the needs, likes, challenges
- Connect them someone you know would be beneficial to both parties
- Volunteering

### 3- Effort to stay connected

- Business cards (do not give unless asked)
- Always Follow Up (24 hrs.)
- > What to say when you connect.
- Use technology to eliminate technology
- LinkedIn...birthday, work annv. New position
- > NEW YEAR

#### Exercise 2

#### A time you weren't listened to

Think of a time when you felt you weren't listened to (could be work, family, doctors, shopping etc)

We will identify 2 things:

- 1. what the person in the story did that demonstrated non-listening and
- 2. what impact this had on the speaker

Exercise 3

> Write the names of three people whom you consider as good listeners.

Exercise 3

The three people you have written, come in any one of these categories: liked by you, loved by you or respected by you.

Exercise 3

If you are to be liked or loved or respected by others, how should you be?

Please share with us

1-one thing you appreciate about the workshop today

2-one thing you have learned

3-One thing you are going to differently as a result of this workshop

INVITATION FOR THE WORKSHOP ATTENDEES

CONNECT WITH ME AND MENTION THE WORKSHOP FOR

A TWO HOUR POWERFUL COACHING EXPERIENCE WITH ME

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